

“Single Window” Practice of Fujian Free Trade Zone International Trade

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Abstract: Fujian Province is Located on the Southeast Coast of China, Facing Taiwan Across the Sea, and Has a Unique Advantage over Taiwan. the Fujian Free Trade Pilot Zone Intends to Take “Opening to Taiwan” and “Comprehensive Cooperation” as the Direction, and Try First in Terms of Investment Access Policies, Measures for Facilitation of Trade in Goods, and Opening Up the Service Industry, and Take the Lead in Realizing Trade in Goods and Services in the Zone Liberalization. in Order to Further Promote Trade Facilitation, in 2014, the Fujian Provincial People's Government Began to Build a “One-Stop Service” for International Trade in Accordance with the Important Idea of “Business Demand-Oriented and Problem-Oriented”. in April 2015, the “Single Window” Went Online.the Main Content of the “One-Stop” Platform for International Trade Includes “Four Parts”, Namely a Platform Interface, Two Physical Operations, Three Collection Data Sets, and Four Single-Input Transmissions. Its Main Purpose is to Improve the Effectiveness and Efficiency of Data Information Exchange and Control between Relevant Ministries and Import and Export Companies. Through the “One-Stop Service”, the Company's Customs Declaration is More Practical, the Customs Clearance Process is More Optimized, the Port Supervision is More Efficient, and a Corresponding Mechanism Has Been Established in the Early Stage. In Particular, with the Full Implementation of China's Back-End Electronic Inspection and Quarantine System, the First Batch of Results from the Implementation, Inspection and Release, Inspection and Integration of Quarantine Has Been Harvested.

1. Introduction

Since Its Establishment, the Fujian Free Trade Pilot Zone Has Achieved a Lot in Institutional Innovation, Investment and Trade Facilitation. “One-Stop Service” is a Reform Initiative Initiated in This Context. the “Single Window” of International Trade Has Broad Prospects for Development. This Article Focuses on the Detailed Implementation Status and Existing Problems of the Single Window in the Fujian Free Trade Pilot Zone. It Details from the Degree of Information Sharing, Corporate Participation, and the Construction of the Rule of Law System. the “Window” Management System is Analyzed in Four Aspects; At the End, It Promotes the Development of the “Single Window” and Puts Forward Personal Suggestions to Improve the Degree of Trade Facilitation.

1.1 The “Single Window” of the Fujian Free Trade Zone Constitutes the Main Body

Fujian Province has established two operating entities in Fuzhou and Xiamen. Both operators have the same interface and advertising. They are responsible for the development, operation and maintenance of the Provincial Electronic Information Group and the Xiamen Free Trade Zone Electronic Shipping Company; and the information between the platforms is public. On this “one-stop” platform, first, the company only needs to fill in one report to complete all the information required by the relevant regulatory agencies; second, it accepts the preliminary inspection report and the supplementary report on the subject; finally, the port supervision department will directly report the results to One-stop platform on which companies can also receive notifications or approve documents, reducing a lot of effort and money.

1.2 The Construction Process of the “Single Window” of Fujian Free Trade Zone International Trade

The Fujian Free Trade Zone is the main force involved in China's second batch of “single window” construction of international trade. Its specific development and construction status and service functions are as follows:

In 2014, the Fujian Free Trade Zone was the third experimental zone to establish a one-stop international trade service platform after the Shanghai and Tianjin Free Trade Zones, and has initially entered into operation. A single window was launched to reduce the repeated entry rate, reduce the number of input information items by 53, and reduce the number of information items for enterprise declaration and entry to 36%, while reducing a series of customs declaration costs.

In 2015, the “single window” of international trade in the Fujian Free Trade Zone was upgraded to version 1.0, providing a one-stop service platform. The import and export declaration time was reduced by 30%, and the overall inspection rate was increased by 50%. Of improvement.

In 2016, the “single window” of international trade in the Fujian Free Trade Zone was upgraded to version 2.0, which improved the functions of the customs declaration component, improved the user operation experience function, and deployed the declaration function for cargo declarations; linked more than 30 business departments and more than 50,000 service companies. With more than 110,000 daily documents processed, the “single window” of international trade has become an important measure for Fujian to promote trade facilitation.

In 2017, the “Single Window” of international trade in the Fujian Free Trade Zone fully docked with the National Standard Edition, completed the construction of 9 basic functions, such as cargo declaration, transportation vehicle declaration, and license application, and provided 129 services to the public; Ministry of Commerce, Ministry of Commerce, General Administration of Customs and other 11 departments system docking enterprises to declare to the port departments. Enterprises declare to multiple departments at the port, and only need to use the single version of the international trade “single window” standard platform to complete.

In 2018, the “single window” of the Fujian Free Trade Zone's international trade was upgraded to “single window” version 3.0, which completed the construction and application of 35 systems, and achieved three “full coverage”, namely the main links of international trade, the main inbound and outbound commodities, The main transportation tool has completed the construction of the “Single Window” version 3.0 two years in advance.

2. The Status Quo of the Implementation of the “Single Window” of International Trade in the Fujian Free Trade Zone

In 2015, the “single window” of international trade in the Fujian Free Trade Zone was officially launched.

2.1 “Single Window” Operational Results of Fujian Free Trade Zone International Trade

Since the construction of the “Single Window” in Fujian Province started in 2014, it has connected 36 units, covering 84 functions, 8,000 platform users, and 50,000 indirect service companies; enterprise registration information and credit gathered through the provincial “Single Window” The amount of data such as information, customs clearance information, port and terminal logistics information reached 13.24 million, of which: 433, 500 customs inspection and release instructions, 1.297 million inspection and quarantine release instructions, 591,900 ship declarations, and 776,200 manifests; it covers 100% of the main business, from version 1.0 to version 3.0, to air transport, waterway manifests and air transport lists, etc., provide greater convenience for traders in Fujian.

2.1.1 Reduce the Burden on Enterprises

After establishing a “single window” of international trade, enterprises can enter customs declaration and inspection data at the same time, and report to the customs and inspection and

quarantine departments. In addition, you can also query the inspection and quarantine results and verification information without having to log in to the customs and inspection and quarantine systems separately, which not only reduces the number of repeated entries, but also does not waste time.

2.1.2 Simplified Customs Clearance Procedures

The customs and inspection and quarantine departments integrated the import and export declaration forms and sent the ship's entry and exit information to a “one-stop” platform to perform import and export declaration functions. Port inspection departments exchange information with each other to increase the speed of customs clearance. In addition, Fujian’s “one-stop” platform for international trade is also the first platform to communicate with provincial public credit platforms. It uses Fujian’s digital cloud control and port inspection departments to disclose provincial credit data and data analysis and mobile Polls and other advanced technologies. Improve the mobile information functions of port information, WeChat and geographic information services to make business customs clearance more convenient and faster.

2.1.3 Improve the Accuracy of Customs Clearance Data

Enterprises input through a platform and directly transmit data to the “single window” of international trade. The “single window” system will automatically review and feedback, which greatly reduces the number of repeated data entry and the number of data errors. In the detailed requirements of relevant departments for import, export and re-export transactions, benchmarking international standard data and information will have a significant impact on international trade. The single window also integrates with transportation regulatory data, reducing the number of repeated customs declarations by about 40%. The rate of cargo declaration, water transport, air transport and air transport list coverage has reached 100%.

2.2 “Single Window” Practice Results of Fujian Free Trade Zone International Trade

Since the “Single Window” of Fujian International Trade came online, it has achieved remarkable results and has been highly recognized by relevant national ministries and commissions.

2.2.1 Selected as a “Best Practice Example” in the National Pilot Free Trade Zone

The Xiamen Free Trade Zone of Xiamen has played a leading role in implementing the “one-stop service” inspection platform + mutual recognition of supervision, making customs clearance easier. The company implements “one-stop service” for customs declaration of goods, and the efficiency of import and export goods declaration has increased by more than 50%; after passing the inspection, the import and export of enterprises can arrange the inspection system time in advance, reducing the frequency of 30% average single ticket multiple declaration Reduced operation by 2 hours. To date, the number of companies registered on the platform has reached 6,792, and the number of personal mail users has reached 54,000.

2.2.2 Major Versions of the “Single Window” Construction Standard

The “one-stop service” platform for international trade in the Fujian Free Trade Zone is the first batch of national standard version pilot projects, which includes all standard version commercial pilot functions (including cargo declaration, transportation declaration, manifest declaration, enterprise qualification classification application, etc.); The daily clearance rate of the customs clearance department is 56.9%, and the clearance rate every 30 days is 30.7%. The annual standard edition business volume set up by the national port office is 30%, which was completed three months in advance.

2.2.3 Export Credit Guarantee Function is Replicated and Promoted Nationwide.

The export credit protection function can provide a single window insurance function for small and micro enterprises and provide connectivity, so that more foreign trade enterprises can benefit from policies that support foreign trade and inclusive financial services. This not only changes the

company's previous on-site filing procedures, but also completes paperless export credit reporting, reducing operating costs. Fujian's "single window" has created a unique single window + export credit insurance model nationwide, which has been unanimously approved by China Export Credit Insurance Corporation and China Port Office.

2.3 The Degree of Information Sharing is Not High Enough

It is difficult for government departments to unify the information systems of key sectors such as industry, commerce, national taxation and local taxation. Some information on government affairs is not integrated with local government information, so the company cannot conduct a centralized website search. Sites between the electronic port system and the Joint Examination Service still cannot communicate. There is still a gap between this model and the "one-stop" model. It also needs to be continuously improved and improved.

The government should continue to encourage the relevant departments to carry out informatization construction, but it should also note that there is currently no perfect system to promote the interconnection and interconnection between the systems to achieve exchanges and sharing. Port clearance has failed to perform well at the level of port information management. Some companies know very little about "one-stop service" and cannot successfully declare activities through the platform.

2.4 Enterprise Participation is Not Strong

Enterprises are the most important players in international trade and the main force for establishing a "one-stop" service platform. However, since the launch of the "single window", due to the degree of promotion and various reasons, enterprises have lacked awareness of the "single window", and the application business does not know where to start, and it is difficult to improve efficiency. Many companies are not aware of the "single window" related issues. Regulatory requirements, risks and responsibilities are not conducive to promoting the further development of the "one-stop" service platform.

2.5 The Construction of the Rule of Law System is Insufficient

At present, the implementation of the "single window" in Fujian is mainly led by the government, but it lacks a corresponding legal system as a protective umbrella. For example, the legal documents of electronic customs clearance, the distinction between the rights and obligations of platform operators and foreign trade enterprises, the protection of personal information, etc.; all need to be legally resolved according to law. In the future, legal disputes will inevitably occur in some aspects. Without the corresponding legal regulations or reliable measures to deal with such problems, the "single window" cannot function better.

2.6 The "Single Window" Management System is Unreasonable

At present, Fujian International Trade "single window" has more than 30 departments cooperating together at multiple levels, and customs clearance involves multiple branches. Relevant agencies and units at the port have their own law enforcement operations, and it is easy to generate multiple charges in the cross link, which not only wastes costs but also wastes time. Relevant agencies and units at the port have their own law enforcement operations, and it is easy to generate multiple charges in the cross link, which not only wastes costs but also wastes time.

The operation of the "single window" greatly reduces the process of enterprise declaration and inspection, but the powers and responsibilities between various departments are not clear. In the event of an emergency, it is necessary to cooperate with multiple customs during the entire customs clearance process to ensure the smoothness of the goods Import and export, however, because the division of labor by the corresponding department is ambiguous, when there is a special situation, there is no unified processing method, and there will be many processing procedures, which is a waste of time. The customs duties of each district are different, and the inspection and quarantine departments do not have unified inspection regulations, which also reflects that the level of cooperation between inspection and quarantine and customs departments is not high enough.

3. Proposals for the “Single Window” Development of Fujian Free Trade Zone International Trade

3.1 Expanding the Scope of Information Sharing

In the process of accelerating the “single-window” informatization construction, all departments should establish a unified platform to complete the interconnection and interoperability of various systems, unified “single-window” data standards, data formats, and corresponding codes to achieve the exchange of customs clearance data resources. Eliminate information silos, improve the efficiency of information use and the effectiveness of supervision services, and give full play to the overall effectiveness of port customs information management.

3.2 Encourage Enterprises to Participate in the Construction of “Single Window”

Actively carry out “single-window” corporate training sessions; introduce live platform, field operations, interactive Q & A and other forms to introduce the basic functions of the platform, as well as precautions for user registration and permission application, and to demonstrate various functions of “one-stop” international trade in detail use process. In the process of enterprise declaration, each department should pay attention to the problems encountered by the enterprise, fill in the “single window” opinion and suggestion feedback list in a timely manner, and effectively handle the content of the list. On the basis of this, a “partner” relationship with the enterprise is achieved to facilitate customs clearance, transparent data disclosure, and maximize the active participation of the enterprise.

The construction of a “single window” is mainly based on a government-provided service platform, while enterprises export or transfer the required documents or electronic data through a single platform. Relevant departments should expand and enrich enterprise access functions, effectively interface with the information systems of enterprises or industry authorities, and strive to gradually cover the various businesses of the enterprise access link to realize electronic processing throughout.

3.3 Improve the “Single Window” Legal System

With the continuous expansion of the business scope of the single window and the deepening of its application, the normative nature of government law enforcement should be based on a unified standard, in the principle and scope of law enforcement, and the handling of emergencies; duties and rights of relevant departments. In addition to a clear division of the scope, laws and regulations should also be used to regulate the operation of the “single window”.

Countries or regions that started early in platform construction already have detailed legal provisions that protect electronic and personal sensitive information to ensure that the “single window” can continue to operate efficiently. The future development of the “single window” platform is bright, and legal protection is the main factor for its success.

3.4 Improve Port Management

All departments should pay attention to the importance of traders in the “single-window” reporting business to streamline processes, realize data transparency, and integrate customs. First, the same system customs declaration form, the same inspection process and the same standard version must be made. Second, the paperless inspection and quarantine process must be continuously promoted. In addition, improvement and simplification of inspection and quarantine procedures must be promoted, and import and export goods must be classified and verified based on the degree of risk of the goods. Finally, open the data channel so that the “single window” platform can be directly connected to the inspection and quarantine activity system, thereby simplifying the customs clearance process. To build a “one-stop” service platform, the government's leading role is very important.

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